



Dear Parent/ Carer,

We have recently been made aware of a concerning number of incidents where a small minority of Parents / Carers and other individuals are making comments on social media platforms regarding our school, our staff and sometimes other parents and pupils, which are seen to be offensive, misguided and unwarranted.

We recognise that during to the Covid pandemic, face-to-face communication with parents and carers has been limited. It is inevitable, given the nature of schools and what we do that there will be occasions where some parents are concerned, worried or in some cases angry and upset about things that have happened. When such circumstances occur, we need to be given the opportunity to investigate and resolve situations appropriately and fairly.

Each year group has a Year Progress Leader and designated Wellbeing officer, and in most cases, they should be your initial point of contact to discuss issues involving your child. However, if you would like the opportunity to discuss any specific concerns with myself and Mrs Altman, we will be offering a surgery between 3.15pm and 5.15pm every Tuesday, starting next week. This will be on an appointment basis, which you can make by contacting reception, who will allocate you an appointment time.

I would like to take this opportunity to remind you about appropriate use of social media with regards to our school community.

Our concern is that a small minority are choosing to use social media platforms to express concerns about our school and those associated with it, which can cause emotional or reputational harm.

As adults working in partnership to achieve the best possible outcomes for our children we have a joint responsibility to be role models. Posting offensive comments about our school, members of staff, children or parents is not acceptable and does not solve anything. We have policies and procedures to resolve any concerns and complaints and these must be followed. It is important we create a positive environment both within and outside the school gates.

The school will seek to have offensive and derogative material taken down from social media platforms and will seek legal advice when necessary. Our request is that you think carefully before sharing concerns on social media.

We would like to thank those of our parents and carers who continue to support the school as we work to create the best possible environment, that will see our young people flourish and thrive.

Thank you for your support in this matter

Regards

Mr M Franklin

Headteacher

Mrs. N. Altman

Assistant Headteacher Pupil Wellbeing